

“ Using the potential within your organisation to drive sustainable change ”

Workshop summary

This workshop will formalise all the skills necessary to be an effective internal change agent.

Workshop content:

- The seven measures of Lean
- Process analysis - understanding potential
- The diagnostic : how to go about it
- Types of improvement events
- Project management
- Change management
- Stakeholder analysis
- Planning agendas for events
- Fundamentals of producing professional training materials
- Importance of tailored and standardised support documentation
- The improvement function vs. integrated improvement
- Facilitation skills
- Interpersonal skills
- Handling difficult people
- Analysing team types
- Motivating team members
- Internal selling skills : getting the organisation to buy you and your programme
- Agreeing future actions for your organisation

The course will use a mixture of case study analysis and your experiences within your own organisation to build an understanding of what is necessary to drive change.

Course Length: 2 Days



“

Inspirational course.
HR manager, food manufacturer

”

“ Using the potential within your organisation to drive sustainable change ”

Who should attend?

Anyone who is tasked with leading, facilitating or driving change within their organisations. Anyone who is interested in taking on a change management role but does not know where to start.

- Senior managers and directors.
- Functional managers and operations management
- Team Leaders, staff or shop floor
- Improvement facilitators or CI managers
- Newly appointed change agents, green belts, black belts etc.

As some of the elements involve analysis within your own organisation, it may be of benefit if more than one delegate attends.

How will this workshop improve yours and your organisations performance

- You will be confident about facilitating change within your organisation
- You will have the core skills and resources to run improvement events
- You will enthuse others and inspire them to make improvements
- You will improve the respect of others within the organisation that you can manage change professionally
- You will be confident to deal with the sceptics and blockers
- Your organisation will develop capability in-house to run improvement events and programmes
- The skills are transferable to any improvement programme
- You will speed up the implementation of Lean/CI in your organisation



“

I am genuinely surprised by the quality of results.

Line leader, component manufacturer

”