



Food Manufacturing Excellence

Understanding the Need for Development

CQM Training & Consultancy Ltd are driven to deliver and deeply embed sustainable programmes of continuous improvement and culture change which respond directly to the needs of food and drink manufacturers. Our programmes are designed for the Food and Drink Industry, tailored by site and written for your needs, but always results focussed.

Intelligent Lean Diagnostic

Nationally recognised as a Centre of Excellence of Lean/Food Manufacturing Excellence for the National Skills Academy Food and Drink, CQM T&C pioneered the blended delivery of Lean principles with Food Manufacturing Excellence. Our practical Lean Diagnostic Tool enables us to accurately measure your current level of Lean maturity and design a programme which will respond exactly to your company brief and progress your lean journey.

Delivering Performance Excellence Skills

At CQM T&C we use a combination of onsite coaching and workshops to ensure that everyone undertaking our programme identifies, leads and delivers real business improvements directly mapped into the company's development plan. Our bespoke programmes, specifically tailored for the Food and Drink sector, provide teams with improvement tools and techniques and the ability to manage change - vital skills necessary to succeed in a challenging and fast paced industry.

- **Supporting Improvement**

This programme is most suitable for operatives who are working in businesses that are undergoing improvement, and who want to develop basic skills in change management, working with others and the lean tools and techniques necessary to support improvement.

- **Managing Improvement**

This route is designed for improvement/lean project team leaders or supervisors who are responsible for implementation and control of the activity.

- **Leading Strategy**

This area of development enhances the skills of those working as lean project managers who own the process and are responsible for managing and driving the improvement or lean projects.

Training Programmes:

**Supporting Improvement,
Managing Improvement,
Leading Strategy**

Ideal Candidates:

**Senior Operations
Managers, Shift Managers,
Team Leaders/ Line
Leaders/Supervisors (FLMs),
Production Operatives**

Training Route:

**Full Fee Consultancy or
Part Funded Qualification
(RQF) / Apprenticeship**

Level of Delivery:

L2 - L4

Sectors:

**Food & Drink
Manufacturing and
Supply Chain**





Typical Outcomes

Each programme is designed with you after careful scoping on site. The measurable impact is delivered through agreed projects which are monitored through a Performance Improvement Plan (PIP) agreed with you in advance. However, in general the business can expect to benefit from:

- Embedding of Continuous Improvement techniques
- Enhanced change management skills
- Greater team working across all aspects of operations and removal of silos
- Delivering significant commercial benefits through projects
- Confidence to research, analyse and improve processes
- Effectively respond to the demands of Customer Audits
- Significantly improved culture
- Gather convincing evidence to influence and inform correct decision making
- Increased communication skills across all functions and levels

Guaranteed Return on Investment

With a focus on sustainability and measured improvement, our development programmes always guarantee a significant Return on Investment, seen not only through financial gain, but importantly through positive behavioural change.

Flexible Delivery Model

We pride ourselves on offering the solution to suit your requirements. Therefore we can deliver full fee consultancy, or accredited qualification based training and adult Apprenticeships which can be part funded. If considering the qualification route we are partners with FDQ who developed the suite of Food Manufacturing Excellence qualifications.

Our highly experienced team of experts deliver all of the training on site at your organisation. We work closely with you to establish a convenient and viable schedule of release for those participating on the training.

Additional Areas of Expertise

Our skill lies in identifying the current and ongoing needs of your business. To find out how we can further assist in developing your staff please ask for information on our range of programmes which focus upon Leadership & Management Development, Business Improvement Techniques, Strategy Development and Project Based Consultancy work.

“Improvements were identified in the early stages of the development. We can now clearly see the positive results from this activity with waste being 33% lower than last year giving us a 7 figure improvement.”

David Proctor,
Head of Operations, Thorntons

CQM T&C Ltd are part of:



CQM T&C have been elected as:



Contact us today for more information

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