

“ De-mystifying the fundamentals behind this proven business improvement Philosophy ”

Workshop summary

This workshop will explain how, by focussing on customer value, you will be able to significantly improve your business processes and measurably improve performance by challenging conventional business wisdom.

Workshop content:

- The origins of Lean
- The potential of Lean as an improvement tool
- Application of Lean to different sectors
- The fundamental concepts of Value, flow and waste
- Understanding the real costs of poor quality
- Getting to root cause and understanding problem solving
- Understanding how to map your process
- Importance of tackling culture
- A practical model of change management
- The importance of measures and visualisation

Delegates will undertake practical exercises during the workshop and acquire tools and methods to use in their own organisations. By working through case studies delegates will quickly understand that Lean is relevant to all sectors. Also by working with delegates from different sectors, candidates will understand the real world relevance of Lean. Each delegate will develop an action plan to embed the learning in their organisation.

Course Length: 1 Day



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I had no idea that such impressive achievements were possible.

Head of department, public works

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Who should attend?

People from any level in your organisation who should understand the basic potential that Lean can offer:

- Senior managers and directors.
- Functional managers and operations management
- Improvement facilitators or CI managers
- Team leaders and staff/shop floor from all levels

Either come on your own to understand the fundamentals or bring a multidisciplinary team to help you kick off your lean journey.

How will this workshop improve yours and your organisations performance

- Delegates will be confident to explain the concept of lean to others
- You will understand the considerable potential that Lean can have on your organisation
- You will be able to carry out an analysis of where the top line lean potential exists in your organisation
- You will look at waste and operational messiness in a totally different way
- You will start to challenge non value added activity
- You will fully understand the relevance of lean to your organisation



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Manufacturing is harder than ever at the moment which makes Lean more important than ever. I couldn't praise these projects highly enough.

Managing director, food manufacturer

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