

“ Leading your organisation through Lean transformation ”

## Workshop summary

This interactive workshop will use your organisation as an example to help you build a plan for Lean deployment.

## Workshop content:

- Concepts of Lean : Value, Flow and Waste
- Where would Lean add value to your organisation?
- The five minute pitch
- Cultural diagnosis
- Bottom up vs. top down
- Building staff capability
- Change management model
- Stakeholder Analysis
- PEST and SWOT
- Policy Deployment (Hoshin Kanri)
- Catchball
- Objectives Review & Visualisation
- Agreeing future actions for your organisation

As you move through the day, you will develop a draft plan for Lean deployment in your organisation. There will be plenty of time for discussion with other delegates who will give their own experiences and help you to break through any specific issues you may have.

## Course Length: 1 Day



“

CQM's help we were successful in taking lean deeper into business processes and procedures with excellent results.

”

“ Leading your organisation through Lean transformation ”

## Who should attend?

If you have applied some techniques in the past without having an overarching plan or you want to know where to get started, this is the course for you.

- Senior managers and directors.
- Improvement facilitators or CI managers

It would be beneficial for more than one member of management to attend which would allow approaches and ideas to be tested more thoroughly in this safe environment.

## How will this workshop improve yours and your organisations performance

- You will be able to clearly articulate to your colleagues where Lean will add value to your organisation
- You will understand the wider context of what is important when undertaking a major Lean transformation
- You will have developed an initial plan which you can discuss and revise with colleagues back in your organisation
- You will have gained tools which you can apply to any major organisational change process.



“ I was told I would be impressed (by the Lean teams activity) however I am more impressed than I could have believed. The quality and depth of the improvement activity has been excellent. ”