Workshop summary

This workshop will introduce you to the Lean/CI improvement toolbox in context so that you understand which tools to use when and what is important when applying them.

Workshop content:

- A brief history of Lean concepts
- Value, Flow and Waste
- Approaches to Process Mapping
- Lean Measurement : The Seven Measures
- 5S / Workplace Organisation
- Data Collection and Pareto Analysis
- Basic Line Smoothing
- Fishbone Analysis
- When to use Five Why's and Different Approaches
- SFA filtering for solution selection
- Solution Rating
- Lock-ins : Standard Work and Visualisation
- Bringing it all together : the A3 process improvement summary
- Agreeing future actions for your organisation

The day will be tied together with group exercises and a business simulation that runs throughout where you will apply the techniques to fix a broken process.

Course Length: 1 Day

" The cross functional departments are now communicating much more effectively and understand each others issues. "

Who should attend?

People in your organisation from all levels who want to practically get involved with process improvement. Also, if you have applied some of the techniques before but want to see how they fit into overall process improvement.

- Senior managers and directors.
- Functional managers and operations management
- Team Leaders, staff or shop floor
- Improvement facilitators or CI managers

How will this workshop improve yours and your organisations performance

- You will be able to talk confidently about the steps to process improvement and where they fit into context
- You will be able to practically apply lean tools to your processes
- You will see more process improvement opportunities in your organisation
- You will take away specific actions to improve your own organisation

The most useful aspect of the training was really understanding flow and the need for continuous business improvement.