



cqm training & consultancy



Improvement Practitioner



CQM Training and Consultancy Ltd are experts in delivering programmes which focus on truly embedding and sustaining Lean/Continuous Improvement techniques. Specialising in managing culture change that will completely transform the way your employees work, we challenge the ambitions of our clients and their staff to develop themselves beyond all expectations. Consequently, our programmes provide solid foundations for future growth, whilst realising existing untapped potential.

Leading Operational Excellence

Through our tailored training and coaching we will deliver the skills, knowledge and behaviours your teams need to drive exceptional performance with confidence. We use a combination of on-site coaching and workshops to ensure that everyone undertaking the programme identifies and implements real business improvements mapped directly into the company's development plan.

Improvement Practitioner Level 4: Leading Improvement

This programme is ideal for those responsible for the delivery and coaching of improvement activity within their area of authority. Improvement Practitioners use a blend of Lean and Six Sigma, project and change management principles and tools to identify and lead the delivery of change across organisational functions and processes.

Typically, Practitioners lead end to end projects tackling issues that may require swift problem solving, or re-occurring challenges that require indepth analysis and the implementation of a range of effective and sustainable countermeasures. They are the focal point for all stakeholders and responsible for communication throughout a project.

Improvement Practitioner will gain essential skills for:

- Work in accordance with organisational controls and statutory regulations
- Identify and prioritise factors, ideas and solutions
- Select and apply the appropriate graphical tool dependent on the data type to identify patterns, trends and signals to establish hypothesis
- Plan designed experiment with clear objectives, and appropriate levels of Measurement Systems Analysis, analyse experiment data and optimise
- Conduct structured benchmarking to support target setting

Training Programmes:
Improvement Practitioner

Level of Delivery:
L4

Funding Band:
£6000

Optional Certificate:
Green Belt

Minimum Entry Requirements:
English GCSE C (4) / FS Level 2
Maths GCSE C (4) / FS Level 2

Programme Duration:
14 - 18 months

Route:
Apprenticeship

Delivery Location:
Blended onsite and online
instructor led

Sectors:
Pan Sector

End Point Assessment:
Multiple Choice Test, Project,
Professional Discussion &
Portfolio



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Value Added Delivery

Certification: CQM T&C can underpin the delivery of the apprenticeship programmes with an accredited Lean Six Sigma certificate.

Measurable Impact: Each project will be defined, qualified and approved within a Profit Improvement Plan (PIP), agreed with you in advance. The PIP is a great management tool and clearly demonstrates the progress of each project using DMAIC and a RAG rating.

Mentors: We can help identify, and advise on a suitable Mentor within your organisation. We are able to provide coaching to the nominated Mentor so that they fully understand their role and what will be required of them, but also understand the guidelines within which they operate and to whom they report.

Company Values: CQM T&C are experienced at mapping company values into the delivery of an apprenticeship programme, and completely understand the importance of doing so, to ensure the programme instils the right behaviours and culture on site.



“Within a 5 year period, from 2007-2012, we have gone from 200 employees manufacturing 300 million parts, to a workforce of 140 and an increased production of 400 million parts per year”

Tony Cross
Operations Manager, Presspart

Typical Outcomes of Improvement Practitioner

- Increased competitive advantage
- Significant bottom line savings
- Sustainable and measurable improvement in production
- Increase in efficient manufacturing processes & service delivery
- Reduction in Health & Safety issues
- Enhanced problem-solving capabilities
- Improved understanding of QCD, Visual Management and team working
- Ability to identify and implement effective change in the workplace

Guaranteed Return on Investment

With a focus on sustainability and measured improvement, our development programmes always guarantee a significant Return on Investment, seen not only through financial gain, but importantly through positive behavioural change.

Flexible Delivery Model

Our highly experienced team of experts will deliver all the training either as an Open Cohort, attended by contemporaries across all industries, or if sufficient numbers exist for a viable cohort, we will deliver on site at your organisation.

Additional Areas of Expertise

Our skill lies in identifying the current and ongoing needs of your business. To find out how we can further assist in developing your staff please ask for information on our range of programmes which focus upon Leadership and Management Development, Strategy Development and Project Based Consultancy work.

Contact us today for more information

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