



cqm training & consultancy



Improvement Specialist



CQM Training & Consultancy Ltd understand the critical impact a strong Lean and Six Sigma data driven team can have on your business. Being able to align company strategy across all stakeholders within a business, regardless of role or responsibility, and bring about significant change, dramatically improves overall performance and productivity.

Executing Operational Excellence

Through our tailored training and coaching, CQM T&C will deliver the strategic level technical skills and knowledge your team requires to execute operational excellence effectively, and lead the deployment of improvement strategy across the business, truly embedding the behaviours that will drive and sustain a measurable return on investment.

Improvement Specialist Level 5: Strategic Improvement

This programme is ideal for those leading the local deployment of improvement strategy, in supporting the delivery of business goals. Suitable candidates would be employees who provide technical expertise in structured improvement methods and advanced tools, or are responsible for leading advanced crossfunctional improvement projects. Improvement Specialists would be seen as those responsible for co-ordinating Practitioner level training, projects, and activities.

Typically, Specialists are office-based but will be required to get involved wherever the improvement activities take place. Working on multiple simultaneous projects, they identify and engage both subject matter experts and key stakeholders, having the ability to work both autonomously and with others.

Improvement Specialists will gain essential skills for:

- Leading improvement teams, capability development, Lean concepts & tools, project planning, reviews and coaching, measurement system analysis
- Principles & methods for improvement, change planning, process mapping and analysis, process capability and performance
- Data acquisition planning, statistics & measures, data analysis-statistical methods and Statistical Process Control
- Failure mode avoidance, root cause analysis, experimentation & optimisation, voice of the customer, sustainability & control

Training Programmes:
Improvement Specialist

Level of Delivery:
L5

Funding Band:
£9000

Optional Certificate:
Black Belt

Minimum Entry Requirements:
English GCSE C (4) / FS Level 2
Maths GCSE C (4) / FS Level 2

Programme Duration:
14 - 18 months

Route:
Apprenticeship

Delivery Location:
Blended onsite and online
instructor led

Sectors:
Pan Sector

End Point Assessment:
Professional discussion,
underpinned by a portfolio of
evidence and an examination,
based on mini case-studies.



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Value Added Delivery

Certification: CQM T&C can underpin the delivery of the apprenticeship programmes with an accredited Lean Six Sigma certificate.

Measurable Impact: Each project will be defined, qualified and approved within a Profit Improvement Plan (PIP), agreed with you in advance. The PIP is a great management tool and clearly demonstrates the progress of each project using DMAIC and a RAG rating.

Mentors: We can help identify, and advise on a suitable Mentor within your organisation. We are able to provide coaching to the nominated Mentor so that they fully understand their role and what will be required of them, but also understand the guidelines within which they operate and to whom they report.

Company Values: CQM T&C are experienced at mapping company values into the delivery of an apprenticeship programme, and completely understand the importance of doing so, to ensure the programme instils the right behaviours and culture on site.



“It has pushed production targets in the right direction, met some significant challenges within retailer audits and produced a best site accolade for our CI targets.”

Richard Kershaw
Site Director, Arla Oakthorpe

Typical Outcomes of Improvement Specialist

- Knowledge and toolset to solve complex and persistent business problems to dramatically improve bottom-line results
- Ability to assist organisational leaders in shaping the future of the business and in leading high-level projects
- An in-depth understanding of Six Sigma, Lean and Change Management
- A powerful roadmap and toolset to solve complex problems efficiently and effectively
- Sustained improvement with a drive for results
- Adoption of a proactive approach to Health & Safety

Guaranteed Return on Investment

With a focus on sustainability and measured improvement, our development programmes always guarantee a significant Return on Investment, seen not only through financial gain, but importantly through positive behavioural change.

Flexible Delivery Model

Our highly experienced team of experts will deliver all the training either as an Open Cohort, attended by contemporaries across all industries, or if sufficient numbers exist for a viable cohort, we will deliver on site at your organisation.

Additional Areas of Expertise

Our skill lies in identifying the current and ongoing needs of your business. To find out how we can further assist in developing your staff please ask for information on our range of programmes which focus upon Leadership and Management Development, Strategy Development and Project Based Consultancy work.

Contact us today for more information

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