



cqm training & consultancy



Process Leader

CQM Training and Consultancy Ltd are experts in delivering programmes which focus on truly embedding and sustaining Lean/Continuous Improvement techniques. Specialising in managing culture change that will completely transform the way your employees work, we challenge the ambitions of our clients and their staff to develop themselves beyond all expectations.

Consequently, our programmes provide solid foundations for future growth, whilst realising existing untapped potential.

Leading Operational Excellence

Through our tailored training and coaching we will deliver the skills, knowledge and behaviours your teams need to drive exceptional performance with confidence.

We use a combination of on-site coaching and workshops to ensure that everyone undertaking the programme identifies and implements real business improvements mapped directly into the company's development plan.

Process Leader Level 4: Directing Production & Operation Activity

Process Leaders are found in organisations with high volume manufacturing or advanced manufacturing processes in which large volumes of products are made in assembly, moulding, metal processing, chemical processing, pharmaceutical, textiles, food and drink, or similar processes.

They are also found in organisations with engineering operations or low volume manufacturing processes in which lower volumes of products are made in a bespoke or workshop type environment. The core knowledge, skills and behaviours of this apprenticeship will be developed and demonstrated in a specific manufacturing context and are broadly transferable to other manufacturing sectors.

Process Leaders will direct production activities and operations and deliver against core production Key Performance Indicators (KPIs). Process Leaders effectively lead and manage large teams as well as providing technical/specialist input and direction to their own team and to others. Process Leader are responsible for determining and managing budgets and resources. They use core production KPIs as the basis of the continuous improvement cycle and undertake and manage quality resolutions.

Training Programmes:
Process Leader

Level of Delivery:
L4

Funding Band:
£11,000

Minimum Entry Requirements:
English GCSE C (4) / FS Level 2
Maths GCSE C (4) / FS Level 2

Programme Duration:
24 months

Route:
Apprenticeship

Delivery Location:
Blended onsite and online
instructor led

Sectors:
Engineering and
manufacturing

End Point Assessment:
Workplace Observation,
Project & Presentation,
Professional Discussion
& Portfolio



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Value Added Delivery

Measurable Impact: Each project will be defined, qualified and approved within a Profit Improvement Plan (PIP), agreed with you in advance. The PIP is a great management tool and clearly demonstrates the progress of each project using DMAIC and a RAG rating.

Mentors: We can help identify and advise on a suitable Mentor within your organisation. We are able to provide coaching to the nominated Mentor so that they fully understand their role and what will be required of them, but also understand the guidelines within which they operate and to whom they report.

Company Values: CQM T&C are experienced at mapping company values into the delivery of an apprenticeship programme, and completely understand the importance of doing so, to ensure the programme instils the right behaviours and culture on site.

Typical Outcomes of Process Leader

- Consistent, effective performance against Key Performance Indicators (KPIs)
- Lead and manage large teams providing specialist/technical guidance
- Create a continuous improvement cycle and results focussed approach
- Greater control and management over health and safety
- Quality and regulatory compliance
- Build relationships between different departments/disciplines
- Effective communication across the organisation
- Execute and deliver key projects and process improvements

Guaranteed Return on Investment

With a focus on sustainability and measured improvement, our development programmes always guarantee a significant Return on Investment, seen not only through financial gain, but importantly through positive behavioural change.

Flexible Delivery Model

Our highly experienced team of experts will deliver all the training either as an Open Cohort, attended by contemporaries across all industries, or if sufficient numbers exist for a viable cohort, we will deliver on site at your organisation.

Additional Areas of Expertise

Our skill lies in identifying the current and ongoing needs of your business. To find out how we can further assist in developing your staff please ask for information on our range of programmes which focus upon Leadership and Management Development, Strategy Development and Project Based Consultancy work.

Contact us today for more information

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